



Board of Director's Meeting

Tuesday, March 26th 2024 @ 4:30 pm

Attendance

Membership	O	T	V	R	A
Jay Lucas, Chair			x		
Deana Renaud, Director	x				
Terri Elliott, Director			x		
Ashley Davis, Director			x		
Suzanne Lynch, Director	x				
VACANCY					
VACANCY					

Non-Voting Membership	O	T	V	R	A
Shannon Cormier, CEO	x				
Lauren Gilbert, CFO			x		
Kyle Lemieux, CNE	x				
Dr. Ravi Dhaliwal, Chief of Staff	x				
Dr. Jonathon Scully, Pres. Prof. Staff				x	
Judy Jean, Interim EA/Bd Liaison	x				

O: On-site / T: Telecon. / V: Videocon. / R: Regrets / A: Absent

1.0	<p>CALL TO ORDER</p> <p>J. Lucas called the meeting to order at 4:43 pm.</p> <p>D. Renaud shared a land acknowledgement with reverence to the Red Rock Indian Band and Biinjitiwaabik Zaaging Anishinaabek.</p>
1.1	<p>Quorum</p> <p>Quorum was attained.</p>
1.2	<p>Conflict of Interest</p> <p>None.</p>
1.3	<p>Approval of Agenda</p> <p>Moved by - D. Renaud Seconded by - A. Davis Opposed - None</p> <p><i>"That the agenda for the March 12, 2024 Board Meeting be accepted as presented."</i> Carried.</p>
2.0	<p>AGENDA MATTERS</p>
2.1	<p>Board Meeting Minutes - Mar 12, 2024 Meeting Minutes</p> <p>Moved by - T. Elliott Seconded by - A. Davis Opposed - None</p> <p><i>"That the Board meeting minutes of Mar 12, 2024 be accepted as presented."</i> Carried.</p>

3.0 MATTERS FOR DISCUSSION

3.1 Report from the Chief Executive Officer

S. Cormier highlighted key points from written report -

- Apr 1 - Dec 31, 2023 the following data was shared –
 - ER Visits (triage level / scheduled vs unscheduled)
 - Patient, Alternate Level of Care and Residents Days (occupancy rates)
 - Outpatient (Diagnostic Imaging, Physio)
 - Beardmore Clinic visits
 - Fundraising / Donations
- Installation of new tubs on Long Term Care
- Long Term Expansion Update

S. Cormier provided a summary overview of the In-House Listening Tour which commenced at the end of Nov 2023 engaging staff in group sessions by departments, one-to-ones, and/or gaining feedback via surveys. Discussion followed. T. Elliott commended S. Cormier on her positive engagement with the staff and her achievements thus far.

3.2 Report from the Chief Nursing Executive

K. Lemieux discussed a recent monetary fine issued by a Long Term Care Compliance Director for the unsuccessful completion of a requirement of Oct 2023. Clarification of the requirement has been made and the team is on track to successfully complete the requirement.

K. Lemieux presented the final Quality Improvement Plan indicators and targets for 2024/25 due for submission on Mar 31, 2024.

#1 INDICATOR

Percentage of mental health patients who received an offer for follow up services following a mental health visit. TARGET - 90

#2 INDICATOR

Rate of ED visits for modified list of ambulatory care - sensitive conditions * per 100 long term care residents. TARGET - 10/100 residents treated in the ED

#3 INDICATOR

Percentage of residents responding positively to *"What number would you use to rate how well the staff listen to you?"* TARGET - 80%

#4 INDICATOR

Percentage of residents who responded positively to the statement *"I can express my opinions without fear of consequences."* TARGET - 80%

#5 INDICATOR

Percentage of respondents who responded "completely" to the following question *"Do you receive enough information from hospital staff about what to do if you were worried about your condition or treatment after you left the hospital?"* TARGET - 80%

#6 INDICATOR

Number of workplace violence incidents reported by hospital workers (as defined by OSHA) within a 12-month period. TARGET - 36 reported incidents

#7 INDICATOR

The proportion of hospitalizations where patients with a progressive, life limiting illness are identified to benefit from palliative care, and subsequently (within the episode of care) have their palliative care needs assessed using a comprehensive and holistic assessment. TARGET - 70%

#8 INDICATOR

Percentage of people with major depression identified by a trained professional to be at considerable risk to themselves or others, or who show psychotic symptoms, who receive immediate access to suicide risk assessment and, if necessary, preventive intervention. TARGET - Collecting Baseline

Moved by - S. Lynch

Seconded by - T. Elliott

Opposed - None

"That the Quality Improvement Plan, including indicators and targets for the year 2024/25 be accepted as presented." Carried.

With respect to the percentage of hold back tied to Performance Based Compensation, for -

#1 INDICATOR

Percentage of mental health patients who received an offer for follow up services following a mental health visit. TARGET - 90%

#6 INDICATOR

Number of workplace violence incidents reported by hospital workers (as defined by OSHA) within a 12-month period. TARGET - 36 reported incidents

At 5:20 pm, J. Lucas excused the CEO, CNE, CFO and Chief of Staff, to permit open and honest discussion.

J. Lucas welcomed the return of the CEO, CNE, CFO and Chief of Staff to the meeting at 5:33 pm.

It was agreed that the Chair and Directors would meet independently, prior to the deadline for submission of the Quality Improvement Plan 2024/25, to discuss and provide a motion for type and percentage of executive compensation.

3.3 Report from the Chief Financial Officer

L. Gilbert provided the board with an update on contract extensions and RBC Loan.

3.4	<p>Report from the Chief of Staff Dr. R. Dhaliwal provided the meeting minutes of the Medical Advisory Committee of March 20, 2024.</p>
4.0	<p>IN CAMERA (CLOSED SESSION) Moved by - A. Davis Seconded by - D. Renaud Opposed - None</p> <p><i>“That the Board of Directors moves to its In Camera meeting at 5:50 pm.”</i> Carried.</p> <p>The Board adjourned its In Camera meeting at 6:37 pm, and returned to its Regular meeting.</p>
9.0	<p>RESUME REGULAR MEETING Report from Closed Session J. Lucas provided a summary of the In Camera meeting.</p> <ul style="list-style-type: none"> • In Camera Meeting Minutes of March 12, 2024 • Credentialing • Board Director Conflict of Interest • 2024-25 Deficit Considerations
10.0	<p>ADJOURNMENT Moved by - T. Elliott Seconded by - A. Davis Opposed - None</p> <p><i>“That the Board of Directors moves to adjourn its meeting at 6:40 pm.”</i> Carried.</p>

Jay Lucas,
Board Chair



Shannon Cormier,
President and Chief Executive Officer