

2023 Strategic Plan

Our Strategic Plan aligns with our ongoing efforts towards patient/resident and family centred safe and quality healthcare.

The <u>Quadruple Aim</u> describes our approach to optimizing health system performance.



As Pillars provide strength and support, our Strategic Pillars holdup our Vision for the Hospital "Partnering for a Healthier Tomorrow" and our Vision for our Long Term Care Home "That each resident enjoys safe, effective and responsible holistic care that helps them to achieve the highest potential quality of life."

Our Strategic Pillars . . .

People

Inpatient

Outpatient

Our Enablers and Goals . . .

Information Technology

• Keep our patients/residents local

Collaboration / Integration

- Integration, collaboration and partnership that is fiscally responsible and patient/resident focused
- Improve access to all Outpatient Programs

Technology

- •Invest in our people
- Expand Outpatient Services

Our Success Criteria . . .

People

- Increased satisfaction scores
- Recruitment and retention

Inpatient

- Wait list for Long Term Care decreased by 50%
- Mental Health patients report improved access to appropriate care

Outpatient

- Transportation available
- Assisted Living Program spaces / supportive environment in place, or plan in place