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Outpatient Laboratory samples- Our process has changed

Effective: April 15, 2020

Hours: Mon to Fri 8am to Noon

In response to the recent COVID-19 Pandemic Nipigon District Memorial Hospital is responding by finding ways to keep people from having to enter the building if possible.

We originally moved the Lab to the Quiet Room by the Emergency Department to keep travel throughout the organization to a minimum.

We are moving the Lab to the Urgent Care that can be accessed directly from outside the building. In order to make this process as efficient as possible we ask that you contact the Lab to make an appointment. This will allow the staff to better manage volumes and avoid any wait.

When you receive the requisition from your Doctor please call **887-3026 ext. 1245** and request an appointment time. Do not leave messages as they will not be returned, you must speak with someone. Bookings will only be taken 2 weeks in advance. The staff will need your cell phone number, if you don't have one we need to know that too so we can call you to the appointment in another way.

You would then arrive at the hospital, go through the screening process at the Jackson Hughes Medical Clinic. We ask that you attend 10 minutes prior to your appointment. Wait outside the Urgent Care doors (there will be a sign indicating the Lab entrance). The Lab technician will call you on your cell phone when the previous person has left and the area has been sanitized. If you have made an alternate arrangement they will follow the process you have discussed.

Please ensure you are punctual as your appointment will be rescheduled if it conflicts with another scheduled appointment. Thank you for your patience as we make changes to adapt to the ever changing Directives. **You must have a requisition with you or it must be faxed ahead.**

We apologize for any inconvenience this may cause and we commit to working with you to resolve any concerns.

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