



Patient Rights and Responsibilities

At Nipigon District Memorial Hospital it is important for patients to know, understand and apply their rights and responsibilities.

Patient Rights

As a patient / resident, you have the right to:

- Receive care in a safe environment
- Be treated with respect to reflect your dignity, individuality and cultural background
- Privacy for your personal needs
- Be given information to help you understand your medical condition
- Take part in decisions about your care and get a second opinion if desired
- Get a clear explanation of your treatment(s) and test(s), including benefits, risks and other ways to treat your illness
- Refuse any recommended treatment(s), after being told what could happen if you refuse the treatment(s)
- Have any information about you kept confidential within legislative regulations
- Know the name and profession of the people caring for you
- Tell us any concerns you have about your treatment and care without fear of reprisal and to receive a timely response
- Have us help you with any special concerns
- Designate someone to act on your behalf or support you in making decisions about your health care
- Receive disclosure of any adverse events that may result in harm

Patient Responsibilities

Your rights carry with them certain responsibilities. We ask that you and/or your representative:

- Give the relevant and accurate information to members of your health care team (i.e. a list of all the medications you may be taking, past illnesses, allergies and current health conditions)
- Be actively involved in your care and treatment plan and speak up if you do not clearly understand the information you have received or the plans for your care
- Accept responsibility for the decisions you make about your healthcare
- Encourage your family/representative to assist you in your healthcare when appropriate
- Take part in planning for your discharge or follow-up care either at NDMH or in the community
- Treat staff, other patients and their families with respect and courtesy
- Respect the privacy of other patients within the hospital
- Take care of your personal things and your valuables
- Tell a staff member as soon as possible about concerns or complaints about your treatment or care
- Tell us if you need to cancel or reschedule your appointment(s)
- Provide a copy of your "Advance Care Directive" to the hospital if you have one
- Respect the policies of Nipigon District Memorial Hospital including
 - Not taking any drugs, medications, over the counter medications, vitamins or supplements which have not been prescribed by your physician
 - Not consuming alcoholic beverages during your stay
 - Not smoking anywhere on Hospital property
 - Acting in a safe and responsible manner